

## Our Partners

### Safety Net Clinics

CHILDRENS COMMUNITY CLINIC

MERCY & WISDOM HEALING CENTER

MULTNOMAH COUNTY  
HEALTH DEPARTMENT CLINICS

NATIONAL COLLEGE OF NATURAL MEDICINE  
COMMUNITY CLINICS

NARA INDIAN HEALTH CLINIC

NORTH BY NORTHEAST COMMUNITY HEALTH CNTR

OLD TOWN CLINIC

OUTSIDE IN MEDICAL CLINIC

OHSU RICHMOND CLINIC

PACS FAMILY HEALTH CENTER

ROSEWOOD FAMILY HEALTH CENTER

SOUTHWEST COMMUNITY HEALTH CENTER

WALLACE MEDICAL CONCERN

WEST BURNSIDE CHIROPRACTIC CLINIC

### Participating Health Systems

ADVENIST

KAISER PERMANENTE

LEGACY

OHSU

PROVIDENCE

Project Access Multnomah County is a program of



### Thank you to our financial partners

KAISER DENTAL SERVICES

SPIRIT MOUNTIAN COMMUNITY FUND

LEGACY HEALTH SYSTEMS

MULTNOMAH COUNTY HEALTH DEPT

PACIFIC SOURCE HEALTH PLAN

PROVIDENCE HEALTH SYSTEM



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## **A Physician's Guide volunteering with Project Access**



*"In the quiet hours when we are alone and there is nobody to tell us what fine fellows we are, we come sometimes upon a moment in which we wonder, not how much money we are earning, nor how famous we have become, but what good we are doing"*

**~ A.A. Milne**

*Project Access is in partnership with Project Access NOW, a regional collaborative effort in Clackamas, Clark, Multnomah and Washington Counties.*

# Providing the freedom to focus on healing . . .



Project Access Multnomah County is a community service program sponsored by the Coalition of Community Health Clinics in partnership with the regional effort Project Access NOW.

Project Access leverages charity care from private physicians, ambulatory care clinics, hospitals, and private diagnostic service providers, to provide streamlined access to donated care.

## 1 in 6 Uninsured

One in six residents of the Portland metropolitan area have no health insurance. These people experience barriers to accessing timely, affordable and appropriate care. Patients who can't get the care they need, often end up in emergency departments with their health in crisis. Project Access helps patients get the health care they need, when they need it, improving outcomes for everyone.

## Increasing Access to Health Care

Eligible patients are referred by safety net providers to our volunteer physicians, for services outside the scope of their clinic, such as specialty care.

## Streamlined Continuum of Care

Project Access provides a streamlined continuum of care, supporting the ancillary needs for patient care. We connect you, and the patient with the resources needed, whether it is labs, imaging, hospital services or specialists. Working with a project access patient should be no different than with your other patients.

## Your questions, answered.

### WHY should I get involved?

You are probably doing it already, seeing patients who can't afford their care. We make it **easy!** This program connects volunteer physicians and medical sub specialists with eligible safety net clinic patients. No more calling in favors from your peers, or struggling to help patients without other medical resources. We will take care of all the details for you — allowing both you, the provider *and* the patient **the freedom to focus on healing.**

### What type of patients will I see?

Patients having a demonstrated medical need, will be pre-screened at (or below) 200% of the Federal Poverty Level, without access to insurance, and a resident of the Portland Metropolitan area.

### Will the patient have a primary care provider?

Every patient will have a **primary care clinic**, and an ID CARD which allows them to access **all necessary ancillary services, pharmacy benefit, and every health system** is providing labs, imaging, inpatient and outpatient services.

### Who are you recruiting?

We welcome all medical providers to volunteer their services, and urge you to contact us.

### What commitment is required?

There is no requirement. This is a **volunteer** program, and you may withdraw at any time. On average volunteers accept 12 cases per year. But we appreciate any level of participation.

### Will this be different from my other patients?

It shouldn't be. The process for your office should be the same as for any other patient (without the red tape).

### What about the uninsured patients I am already seeing?

Your patients can access the program through any of the participating safety net clinics. Our website has a **Find A Clinic** feature to help identify the most appropriate clinic for them.

### How do I know I am being equitably tasked with other volunteers?

Project Access has a referral database that equitably distributes and tracks referrals between the volunteers in your area of expertise.

### What are you doing to increase patient compliance?

Care coordination is an important component of the program, Project access works closely with safety net clinic coordinators to provide psycho-social supports patients need to be successful.

### Do I get income tax deduction?

No. There is no available income tax deduction offered by the state or federal government for volunteering.

### Do I bill or collect a co-payment?

No. This is charity care. You will submit a claim form to our other volunteer partner, CareOregon, for future program evaluation purposes only.

### What about liability?

The Oregon Board of Medical Examiners (BME), provides a program for members who donate care. Liability Cap information can be found at our website.

### Do I have to see the patient in my office?

If you prefer to see patients in a safety net clinic, we will be pleased to work with you in setting up time at one of our sites.

### HOW do I get involved?

If you would like to join our program or have further questions, please contact our office at 503-517-2005. You can also download a volunteer agreement from our website. Getting started is as easy as filling out a one-page registration form and spending a few minutes getting oriented.

**Please join over 1,500 hundred of your peers who have said yes! to Project Access.**

**[www.projectaccessnow.org](http://www.projectaccessnow.org)**