C3 Community Assistance Program
Here for community, here for providers.

PROGRAM OVERVIEW

Low-income and other vulnerable populations in our community, including houseless individuals and immigrants, often face extraordinary barriers to being safely discharged from a hospital, accessing resources and follow-up care, and returning to wellness. Since 2014, Project Access NOW’s C3 Community Assistance Program (C3CAP) has supported and coordinated discharge planners, social workers, and care managers as they work to connect patients to the resources they need, including transportation, temporary housing, food, and mental and physical health services.

Annual Program Impact

- $3 Million Goods and Services Leveraged
- 10,000 Community Members Served
- 20,000 Requests for Services

Program Service Example: C3CAP recently provided rental and utility assistance to a young family who was experiencing furloughs and layoffs due to COVID-19. The family’s father is now back at work, and C3CAP’s services acted as a bridge while they got back on their feet.

C3CAP PARTNERS

- Meals on Wheels People
- Central City Concern
- TriMet
- Zenger Farms
- Rogue Valley Transit
- Cascadia
- MetroWest
- And more!
Project Access NOW increases access to medical care and social services for those most in need. For more than a decade, Project Access NOW has worked – through cooperation, collaboration, and outreach – with major health systems, hospitals, specialty clinics, community organizations, and others. Our solutions work to connect the most vulnerable in our community to care and resources, helping them get healthy and stay healthy. Our five core programs include:

**C3 Community Assistance Program (C3CAP)** – connects low-income people to resources that help them successfully transition back into the community following major medical interventions and access follow-up care. For our program partners, we take care of invoicing, securing contracts, vendor management, leveraging discounts, data collection, and IT support so they can focus on their business – providing healthcare.

**Classic Program** – connects community members who are low-income and unable to obtain insurance to access primary and specialty care, donated by our partner hospitals and clinics and coordinated by our bi-lingual team.

**Outreach, Enrollment, and Access** – helps families (in English, Spanish, and Russian) enroll in the Oregon Health Plan (OHP) and insurance plans on the Health Insurance Marketplace, especially those who face cultural, legal, or language-based barriers to enrollment.

**Premium Assistance** – pays insurance premiums for those unable to qualify for Medicaid or who cannot afford plans available on the Marketplace.

**Pharmacy Bridge** – provides reduced-cost, prescription medications (usually at a client cost of just $4 each).

To learn more about C3CAP, visit: www.projectaccessnow.org/c3-community-assistance-program

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